

# DATA PROTECTION POLICY

DATE AGREED	July 2013
DATE TO BE REVIEWED	July 2014
SIGNED	h. A.S.

#### **DATA PROTECTION POLICY**

### **Statement of Policy**

The Directors of the Academy have overall responsibility for ensuring that records are maintained, including security and access arrangements, in accordance with Education Regulations and all other statutory provisions.

The Members, Directors, employees and members of Local Governing Bodies intend to comply fully with the requirements and principles of the Data Protection Act 1988. All staff involved with the collection, processing and disclosure of personal data are aware of their duties and responsibilities within these guidelines.

## **Enquiries**

Further information about the academy's Data Protection Policy is available from the Head Office of WISE Academies, Borodin Avenue, Town End Farm, Sunderland SR5 4NX. General information about the Data Protection Act can be obtained from the office of the Information Commissioner (website <a href="http://www.ico.gov.uk">http://www.ico.gov.uk</a>).

# Fair Obtaining and Processing

WISE Academes undertakes to obtain and process data fairly and lawfully by informing all data subjects of the reasons for data collection, the purposes for which the data are held, the likely recipients of the data and the data subjects' right of access. Information about the use of personal data is printed on the appropriate collection form. If details are given verbally, the person collecting will explain the issues before obtaining the information.

"processing" means obtaining, recording or holding the information or data or carrying out any or set of operations on the information or data.

"data subject" means an individual who is the subject of personal data or the person to whom the information relates.

"personal data" means data, which relates to a living individual who can be identified.

Addresses and telephone numbers are particularly vulnerable to abuse, along with names and photographs if published in the press, Internet or media.

"parent" has the meaning given in the Education act 1996, and includes any person having parental responsibility or care of a child.

The Data Protection Registration entries for WISE Academies are available for inspection, by appointment, at WISE Academies Head Office (address as previously stated). Explanation of any codes and categories entered is available from the academy's nominated Data Management Officer (who is the person nominated to deal with Data protection issues in the Academy). Registered purposes covering the data held at the school are listed on the academy's Registration and data collection documents. Information held for these stated purposes will not be used for any other purpose without the data subject's consent.

## **Data Integrity**

The academy undertakes to ensure data integrity by the methods referred to in this document.

## **Data Accuracy**

Data held will be as accurate and up to date as is reasonably possible. If a data subject informs the academy of a change of circumstances their computer record will be updated as soon as is practicable. A printout of their data record will be provided to data subjects every twelve months so they can check its accuracy and make any amendments.

Where a data subject challenges the accuracy of their data, the academy will immediately mark the record as potentially inaccurate, or 'challenged'. In the case of any dispute, we shall try to resolve the issue informally, but if this proves impossible, disputes will be referred to the Directors for their judgement. If the problem cannot be resolved at this stage, either side may seek independent arbitration. Until resolved the 'challenged' marker will remain and all disclosures of the affected information will contain both versions of the information.

# **Data Adequacy and Relevance**

Data held about people will be adequate, relevant and not excessive in relation to the purpose for which the data is being held. In order to ensure compliance with this principle, the academy will check records regularly for missing, irrelevant or seemingly excessive information and may contact data subjects to verify certain items of data.

# **Length of Time**

Data held about individuals will not be kept for longer than necessary for the purposes registered. It is the duty of the relevant officer to ensure that obsolete data is properly erased.

The Data Protection Acts extend to all data subjects a right of access to their own personal data. In order to ensure that people receive only information about themselves it is essential that a formal system of requests is in place.

# **Processing Subject Access Requests**

Requests for access must be made in writing.

Students, parents or staff may ask for a Data Subject Access form, available from WISE Academies Head Office. Completed forms should be submitted to the relevant officer at WISE Academies' Head Office (details as previously stated). Provided that there is sufficient information to process the request, an entry will be made in the Subject Access log book, showing the date of receipt, the data subject's name, the name and address of requester (if different), the type of data required (e.g. Student Record, Personnel Record), and the planned date of supplying the information (normally not more than 40 days from the request date). Should more information be required to establish either the identity of the data subject (or agent) or the type of data requested, the date of entry in the log will be date on which sufficient information has been provided.

Note: In the case of any written request from a parent regarding their own child's record, access

to the record will be provided within 15 school dates in accordance with the current Education (Pupil Information) Regulations.

#### **Authorised Disclosures**

The academy will, in general, only disclose data about individuals with their consent. However there are circumstances under which the academy's authorised officer may need to disclose data without explicit consent for that occasion.

These circumstances are strictly limited to:-

- Student data disclosed to authorised recipients related to education and administration necessary for the academy to perform its statutory duties and obligations
- Student data disclosed to parents in respect of their child's progress, achievements, attendance, attitude or general demeanour within or in the vicinity of the school
- Staff data disclosed to relevant authorities e.g. in respect of payroll and administrative matters
- Unavoidable disclosures, for example to an engineer during maintenance of the computer system. In such circumstances the engineer would be required to sign a form promising not to disclose the data outside the school. Such persons are contractually bound not to disclose personal data.

Only authorised staff are allowed to make external disclosures of personal data. Data used within the academy by administrative staff, teachers and other officers will only be made available where the person requesting the information is a professional legitimately working within the academy who need to know the information in order to do their work. The academy will not disclose anything on pupils' records which would be likely to cause serious harm to their physical or mental health or that of anyone else – including anything where suggests that they are, or have been, either the subject of or at risk of child abuse.

A "legal disclosure" is the release of personal information from the computer to someone who requires the information to do his or her job within or for the school, provided that the purpose of that information has been registered.

An "illegal disclosure" is the release of information to someone who does not need it, or has no right to it, or one which falls outside the academies registered purposes.

# **Data and Computer Security**

WISE Academies undertakes to ensure security of personal data by the following general methods (precise details cannot, of course, be revealed):

#### **Physical Security**

Appropriate building security measures are in place, such as alarms, window bars, deadlocks and computer hardware cable locks. Only authorised persons are allowed in the computer room. Disks, tapes and printouts are locked away securely when not in use. Visitors to the school are required to sign in and out, to wear identification badges whilst in the school and are, where appropriate, accompanied.

Security software is installed on all computers containing personal data. Only authorised users are allowed access to the computer files and password changes are regularly undertaken. Computer files are backed up (i.e. security copies are taken) regularly.

# **Procedural Security**

In order to be given authorised access to the computer, staff will have to undergo checks and will sign a confidentiality agreement. All staff are trained in their Data Protection obligations and their knowledge updated as necessary. Computer printouts as well as source documents are shredded before disposal.

Overall security policy for data is determined by the Directors of the Academy and is monitored and reviewed regularly, especially if a security loophole or breach becomes apparent.

Any queries or concerns about security of data in the academy should in the first instance be referred to the nominated relevant officer.

Individual members of staff can be personally liable in law under the terms of the Data Protection Acts. They may also be subject to claims for damages from persons who believe that they have been harmed as a result of inaccuracy, unauthorised use or disclosure of their data. A deliberate breach of this Data Protection Policy will be treated as disciplinary matter, and serious breaches could lead to dismissal.



ACCESS TO PERSONAL DATA REQUEST DATA PROTECTION ACT 1998 Section 7.
Enquirer's Surname
Enquirer's .Fore names
Enquirer's Address
Enquirer's Postcode
Telephone Number
Are you the person who is the subject of the records you are enquiring about YES / NO (i.e. the "Data Subject")?
If NO, Do you have parental responsibility for a child who is the "Data Subject" of records you are enquiring about? YES / NO
If YES, Name of child/children about whose personal data records you are enquiring
Description of Concern / Area of Concern
Description of Information or Topic(s) Requested ( In your own words) Additional information.
Please despatch Reply to: (if different from enquirer's details as stated on this form)
Name
Address
Postcode
DATA SUBJECT DECLARATION I request that the academy search its records based on the information supplied above under Section 7 (1) of the Data Protection Act 1998 and provide a description of the personal data found from the information described in the details outlined above relating to me (or my child/children) being processed by the School.
I agree that the reply period will commence when I have supplied sufficient information to enable the School to perform the search.
I consent to the reply being disclosed and sent to me at my stated address (or to the Despatch Name and Address above who I have authorised to receive such information).
Signature of "Data Subject" (or Subject's Parent)
Name of "Data Subject" (or Subject's Parent) (PRINTED)
Dated

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